## Shoe Dyeing Direct

The Colour Studio
9 Blaizefield Close, Woore, Shropshire CW3 9SU
Tel: 01630647250
www.shoedyeingdirect.co.uk
email us: sales@shoedyeingdirect.co.uk

| Order Name | Date of Event |
| :---: | :---: |
| Delivery Address |  |
| Daytime Contact No: ................................................. | Mobile Contact No: .................................................... |
| Email address: ........................................................................................................................................ |  |
| Cardholder Name: | Any additional info regarding your order: |
| Post Code \& House number: |  |
| Card Number: |  |
| Exp Date: Valid from date: |  |
| Security no. Issue no. <br> (Last 3 digits on the back) (Maestro only) | For security, if you do not wish to put your credit card details on this form, please telephone after posting. |

## PLEASE NOTE: WE PREFER PAYMENT MADE BY CREDIT/DEBIT CARD AND WE CAN ONLY ACCEPT CHEQUES ON OUR 28 WORKING DAY SERVICE (made payable to: J Brown)



## Shoe Dyeing Direct

Offers a service to dye shoes and clean shoes not purchased from themselves. At our colour studio our skilled colourists blend the colour you have chosen and meticulously apply it by hand.

## Please note: all dyeing is done under natural daylight, unless otherwise requested.

We recommend that all dyed shoes are viewed in natural daylight conditions, as shades may vary in artificial light. Once the products have been dyed, a second coat can be applied at the customers request but Shoe Dyeing Direct will not be held liable if this affects a colour change.
Although we make every effort to achieve a perfect finish to your shoes, boots, sandals, etc, we cannot always guarantee a perfect finish on the edges of your shoes as the dye may bleed onto the soles (especially those with leather soles).
We cannot always guarantee vibrant colours with the leather and suede dyeing process. Sometimes the suede dyeing process can result in an uneven appearance due to the nature of the fabric.
Whilst we make every effort to stop the dye bleeding onto the soles or metal buckles of shoes, boots or handbags by masking the soles and metal parts off but occasionally this sometimes happens and is unavoidable.
All manufacturers use different leathers and suede which can sometimes affect the colour or finish of shoes, boots or handbag. Sometimes the dye may distort and separate. Therefor we cannot guarantee a perfect finish all the time, or control the way the leather/suede dries. Different manufacturers use different leathers/suede, therefore the dye does not absorb as easily on some leather/suede, and may bleed onto non-leather part of the shoes or handbag.
We do not dye the lining on the leather or suede handbags but sometimes the dye may bleed onto the lining which is unavoidable. We do our utmost to keep to the timescales offered but sometimes due to circumstances beyond our control, for example the fabric or leather taking longer to adhere to the dye. We always strive to get an excellent colour match but this is not always possible due to different textures in fabrics and leathers.
Bleeding or marks can sometimes occur onto untreated leather soles, this is unavoidable and we cannot be held responsible for this.The glue used in shoe manufacture often cannot be seen by the naked eye and will only show up after dyeing. A minimal glue residue is unfortunately unavoidable around the sole and some other seams. Dye will not penetrate glue residue.
Elastic and straps, trims, beading and chiffon may cause the dye to dry a slightly different shade of colour to the main body of the shoe.
Pre-worn shoes can be dyed; however, the dyeing process will not always cover stains and scuffs.
Any damages that are already present on the shoes or bags, such as scratch marks, glue stains, watermarks, etc., may show through after they are dyed.
Scotchguard may help to waterproof your shoes but does not offer a guarantee.
However, as the nature of the fabric/leather/suede used by other manufacturers and suppliers is not guaranteed $100 \%$ dyeable including shoes being dyed white, we cannot accept liability if the end result is not perfect.
We only offer the standard Royal Mail compensation cover, if an advanced compensation cover is required. Please Ask.

## Please note:

We do not guarantee that all marks already present on the shoes for cleaning may be completely removed.
Non-Dyeable Shoes that are returned to the customer are liable to a $5 \%$ re-packaging charge and standard return postage. All shoe dyeing and cleaning services are undertaken at customer's own risk and we do not offer refunds on dyed shoes, hats or handbags, by sending in your own swatch or choosing from our standard colour chart you are agreeing to our terms and conditions.
Please, therefore, sign this form as an understanding of this statement and keep a copy, if required, for your own records sending the original to the above address

PLEASE NOTE: that Shoe Dyeing Direct will not dye any shoes, boots or handbags without a signed copy of this form.

## CUSTOMERS NAME

## ADDRESS

## TEL:

MOBILE TEL:

## Email address

